

Winter 2016

From the President's Desk



Winter is upon us, and with it comes our 20th year in business! It's hard to believe that we've made it this far, as it only seems like yesterday that we started Select Telecom. We went into business with only four

employees, and as we've grown to 20+, we've seen many of our employees' families grow, children go off to college and get married, and we've even been blessed with a few grandchildren, including my own grandson who just turned one in October! Thanks to our loyal customers and employees, we're still going strong two decades later and looking forward to many more blessings to come!

This many years in business almost inevitably brings changes, but I'm happy to announce that though we are moving in a few months, we've decided to stay in Westchester County at a new office space which is currently under renovation at 333 Westchester Avenue in White Plains. After 10 years in our current space (under the very responsive and accommodating Jim Diamond and Mark Blandford at Diamond Properties), we are excited to upgrade to a new suite with lots of great amenities that you can read all about in our Spotlight article below.

In addition to our big anniversary, there are also many developments coming on the technology side for us in 2016 with the new ShoreTel Connect and NEC Release 4 both rolling out. We invite you to check out the latest and greatest at one of our free Lunch

Select Telecom

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Quick Tip:

Don't Let Old Man Winter Slow You Down

Blizzard season is upon us, and with the snow comes... snow days! But never fear – with the latest telecommunications technology you don't have to let dangerous road conditions impede your productivity this winter.

Select Telecom can equip your employees with state-of-the-art remote work tools including home-based IP phones, call forwarding, find me follow me, instant messaging, video conferencing and more!

Many of these features may already be compatible with your current system, and if not, we can help design a custom solution tailored to the needs of your business.

You can reach us anytime to discuss what options might work best for your company: 914-761-1313, or sales@select-tele.com.

Get to Know Select:

Happy Retirement to Marie Tedeschi!

A heartfelt thank you to Office Administrator Marie Tedeschi, an 18-year employee of Select Telecom who just celebrated her retirement!

Marie has been here since the beginning and we all appreciate <u>everything she's</u> <u>done</u> for the company and will miss seeing her smiling face in the office each

& Learn Demos – you can always find our latest events on our <u>website</u> or by following us on <u>Facebook!</u>

I would love to hear how your year went in 2015 and if there is any way we can help you bring in more business for 2016 – call (914-761-1313) or <a href="mailto:email

Best Always,
Mike Durante
President - miked@select-tele.com
http://www.facebook.com/selecttele





Lower Costs & Boost Productivity

Are you ready to revolutionize your business? Live demo of UC Phones, Software, Mobility, Call Center and more!

Coffee & Networking 9:30 am - 10 am

ShoreTel Demos 10 am - 12 pm

Lunch / Q&A 12 pm - 1 pm



Calling All Loyal Customers!

It would be incredibly helpful to us if you would consider taking 5 minutes to leave a **brief review** of your experiences with Select Telecom at <u>Google Local</u>, <u>Facebook</u>, and/or <u>Yelp</u>.

We very much appreciate hearing your thoughts and feedback, and your input will go a long way towards helping others find Select Telecom for the 24/7/365 service they deserve.

week.



Marie, many congratulations, and we wish you a relaxing and fun retirement – you've earned it!

Follow us on Facebook:

There's always something new going on at Select Telecom's <u>Facebook page!</u> Like us to stay up-to-date with events, highlights, photos, and more!

Thank you for giving all of us at Select Telecom the opportunity to serve you as one of our loyal customers!

Spotlight: Celebrating 20 Years in Business with an Upgraded Office Suite

With 2015 having come to a close, Select Telecom is proud to announce that the company has completed its 20th year in operation, and will be celebrating with a move this spring to an upgraded office suite at 333 Westchester Avenue in White Plains.

With a 10-year lease in Valhalla up in 2015, Select Telecom evaluated several potential locations in New York and Connecticut and is excited to announce that the company has decided to stay in Westchester County, securing a 5,900 square-foot suite in the former General Foods building at 333 Westchester Avenue.

Select Telecom selected this complex for its centralized location providing easy highway access to customers across the Tri-State Area, and is eager to tap the strong pool of highly educated candidates in the local area for future hiring. Employees are also enthusiastic about upgraded amenities such as an on-site gym and cafeteria, large meeting rooms, and shuttle to the White Plains train station.

Construction of the modern new office suite is currently underway and a move is planned for spring of this year. Select Telecom looks forward to continuing the company's long legacy of growth and loyal service to customers from this new location for many years to come.

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