ShoreTel®

Brilliantly simple ™
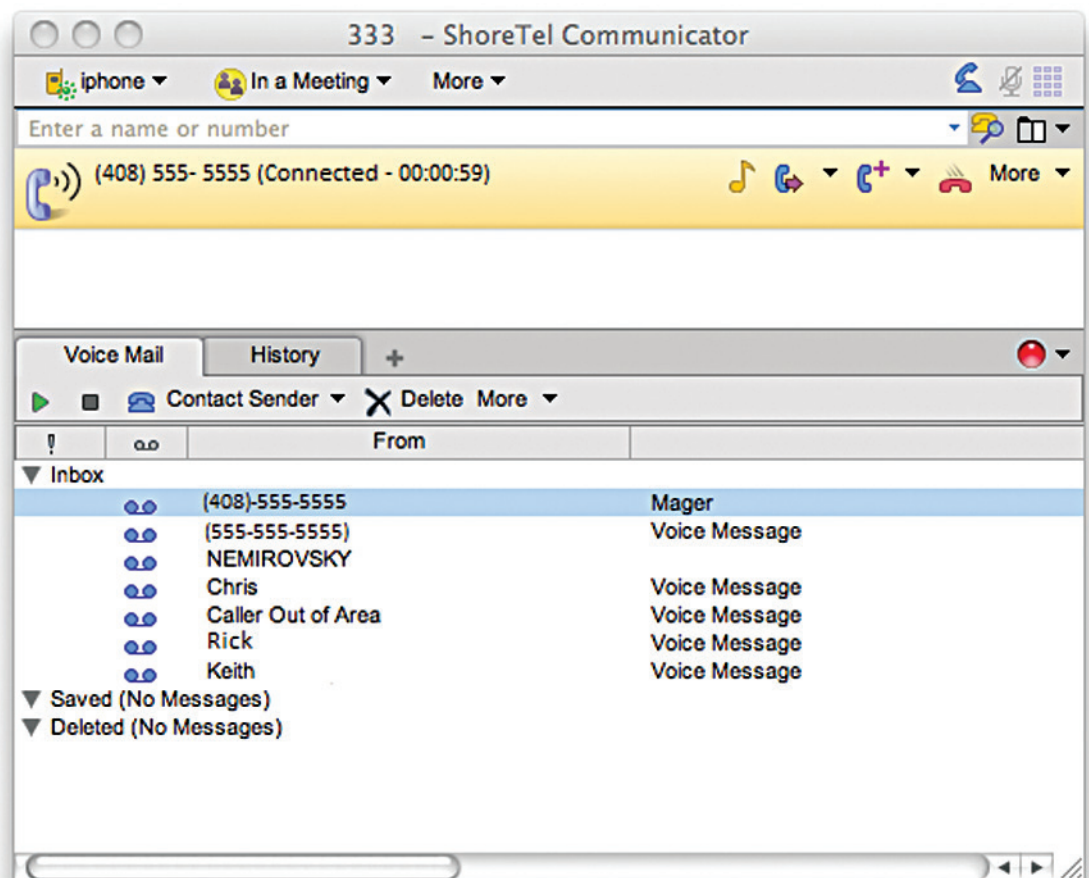
ShoreTel Communicator for Mac

ShoreTel Communicator for Mac delivers unified communications (UC) in an intuitive interface and is available in diverse environments including Mac OS. With minimal training, users across job roles can master a full suite of versatile tools for managing real-time communications on their Macs.

By integrating communications tasks previously performed with separate tools, ShoreTel Communicator's call management and telephony presence features simplify communication, enabling on-site and remote users alike to see who is one the phone, and to choose how best to reach them. QuickDialer offers rapid access to directories or Mac Address book contacts.
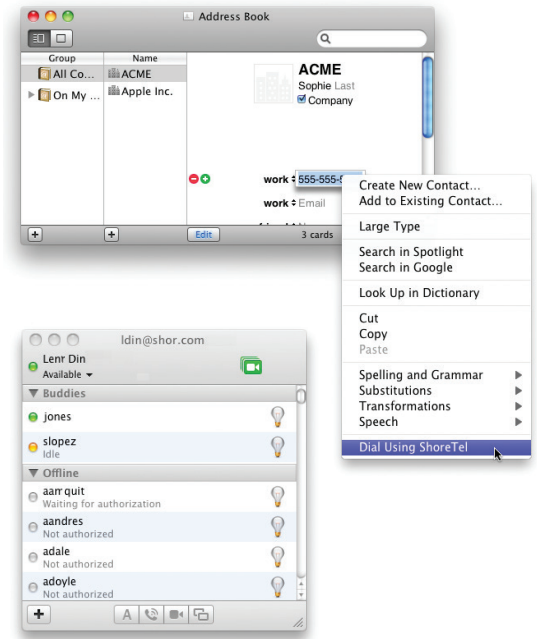
Remote Call Control and Presence

- Auto-start up
- QuickDialer
- Call, answer, hold, conference
- Call history, redial history
- Contact dialing and importing from the Mac Address Book
- Dialing from many applications using Mac OS X services
- Advanced call management: Intercom, park, page, pick-up, silent monitor, barge in, whisper transfer/page, overhead page, just-in-time telephony presence
- Call handling modes
- Up to 6-party audio conference (add-on and join)
- Background notifications of incoming calls and voicemail

Unified Messaging

- Standard integrated voicemail: Caller id name and number, date, time and duration, play, call back, delete
- Advanced voicemail playback: compose, forward, forward via email, move backward, reply, reply all, save, sort with folders
- MacOS badge with missed call and unheard voicemail counts

Mobility

- Extension assignment: Assign to internal numbers or external telephones (cell, home, etc.)
- Additional phone
- Find Me

Conferencing and IM

- Ad-hoc audio and web conferencing*
- Support for Mac iChat**

Operating System Requirement

- MacOS 10.6.4

*Requires ShoreTel Web Conferencing
**Requires Professional Access License and ShoreTel Instant Messaging

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About ShoreTel

ShoreTel is a provider of business communication solutions whose brilliantly simple unified communications platforms, applications and mobile UC solutions promise a new rhythm of workforce engagement and collaboration. With costly complexity eliminated by design from its award winning, all-in-one IP phone system, UC and contact center solution, and its industry leading hosted business phone system, workers enjoy a freedom and self-reliance that other providers can't match. Users have full control to engage and collaborate, no matter the time, place or device, for the lowest cost and demand on IT resources in the industry. ShoreTel is headquartered in Sunnyvale, California, and has regional offices and partners worldwide. For more information, visit shoretel.com or shoretelsky.com

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